

# **SAR Data Service Security**

#### Certifications and audits

ICEYE has an ISO/IEC 27001 information security management system (ISMS) certification (<a href="https://www.iceye.com/hubfs/ISO\_IEC%2027001\_2013\_12755-01en.pdf">https://www.iceye.com/hubfs/ISO\_IEC%2027001\_2013\_12755-01en.pdf</a>). Externally exposed information services to customers have been security tested internally and by competent 3<sup>rd</sup> parties.

### Security controls

Sensitive information is protected in ICEYE ground and space segments by encryption in transit and at rest. Access to information is restricted on a need-to-know basis and with multi-factor authentication. All user actions produce audit logs. Publicly exposed APIs and user interfaces have been internally and externally tested for security vulnerabilities and they are constantly monitored. All communication is protected by TLS 1.2 encryption at minimum.

## Operational security

ICEYE has a multitude of operational security controls to ensure confidentiality, integrity and availability of information. These include controls related to personnel security and security awareness, physical security, security monitoring in satellite operations and service delivery, identity and access management, disaster recovery and vulnerability management. ICEYE performs continuous risk management and has ensured resilience of operations. ICEYE manages security of its service and software supply chains and responds rapidly to vulnerabilities and incidents related to them.

# Protection of customer orders and products

Sensitive customer information such as identities, personal information, image orders and private image products are protected with strict technical and organizational security measures. Access to customer-related information is restricted on a need-to-know basis, and customer data is logically segregated to prevent information exposure between customers.

# Data protection

Customer data is stored within the EU and personal information is protected according to data protection regulation. ICEYE has a Data Protection Officer.

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